



CAPABILITY STATEMENT

Specialists in hotshot and urgent delivery
services to support the operations of
mining-related businesses.

PICKUPCOURIERS.COM.AU



COMPANY OVERVIEW

Pickup Couriers is a respected transport service provider offering competitive courier services across metropolitan and outer metropolitan areas of Perth.

Our business model comprises reliable and efficient transport solutions for clients across the mining industry and resources, and we specialise in hotshot and urgent delivery services to support the operations of mining-related businesses.

Pickup Couriers is proud to be a family-run company. With over 20 years of combined experience, we have a deep-rooted commitment to excellence and safety. Our aim is to establish ourselves as the premier trusted name in the Western Australia's Transport services industry. We're your reliable partner in mining and resources transport services, and we're ready to pick up when you're ready to send.

OUR MISSION

Our mission is to continually provide transportation and logistics solutions that exceed the expectations of our clients. We're committed to delivering goods safely, reliably, and efficiently across the country, using cutting-edge technology, a skilled workforce, and a culture of innovation.

Through proactive communication, the personalised service of a family business, and a drive for excellence, we aim to build lasting and trustworthy partnerships with our clients.

OUR VISION

Our vision is to revolutionise the transportation and logistics industry by setting new standards of excellence in reliability, efficiency, and sustainability. We envision a future where every shipment is delivered with precision and care, leveraging technological innovation, and upholding our commitment to environmental responsibility.

Through our dedication to customer satisfaction, safety, and continuous improvement, we aspire to be the trusted partner of choice, delivering packages as well as peace of mind.

KEY FEATURES



Pickup Couriers delivers safe, reliable, and flexible courier transport services through the use of digital technology, high safety standards, and excellent customer service.

1

FAMILY-RUN COMPANY

Personalised and customer-centric approach to service delivery

2

DECADES OF EXPERIENCE

20 years of combined experience, expertise, and reliability in logistics

3

LOCAL COURIER SERVICE

Convenience and accessibility for clients in metro and outer metro areas

4

24/7 HOTSHOT OPERATIONS

Round-the-clock nationwide delivery services for mining companies and sites

5

MINE-SPEC VEHICLE FLEET

Suitability and safety for transporting goods in mining environments

6

SPECIALIST 2-UP AND SINGLE-DRIVER MOVEMENTS

Flexible service offerings to accommodate different client needs

7

GPS-TRACKED VEHICLES

Real-time monitoring and enhanced security for shipments

8

FLEXIBLE SCHEDULING

Direct self-booking options through customer portals, or by email and phone

9

FATIGUE MANAGEMENT

Policies ensure compliance with regulations and driver wellbeing

10

HIGHEST SAFETY STANDARDS

Commitment to safety across all aspects of operations

Our fleet provides Australia-wide hotshot services, and serves geographical regions including:

- Perth metropolitan area
- Outer metropolitan and regional Perth
- Pilbara, Kimberley, Gascoyne, Midwest, and Goldfields

Limitations and exclusions

Pickup Couriers is not a common carrier and accepts no liability as such and reserves the right to decline providing services to any individual, entity, or specific class of goods at its discretion.



OUR SERVICES

Pickup Couriers offers a range of customisable logistic solutions that can be tailored to the specific needs of our clients. Whether it's helping to save costs with scheduled deliveries and route optimisation, or navigating challenging last-mile delivery windows, we draw on our decades of experience and expertise to get your goods where they need to be, and on time.

PERTH COURIER SERVICES

The name says it all. Our courier service stands as the cornerstone of our business model, delivering over 10 years' experience in serving our many clients across the Perth metropolitan area. From small items to large mining equipment, our fleet is equipped to handle any courier movement, with options for urgent collection and dedicated transport. We're the trusted name for reliable and efficient courier transport around and beyond Perth, backed by a dedicated team of vehicles and experienced drivers who are always on standby to offer customised services to support your needs.

MINING (IRON ORE, OIL, AND GAS) TRANSPORT

Pickup Couriers offer specialist expertise and comprehensive transport solutions tailored to the unique needs of the mining industry. Serving both the iron ore and oil and gas sectors, we're experienced in navigating the complexities of mining logistics, and our services are delivered with understanding of the critical importance of timely and efficient transportation in the success of mining operations. Our specialised services cover the entire spectrum of mining transport, from the extraction site to processing facilities and export ports, ensuring seamless movement of materials and equipment.

We're also committed to delivering reliable and cost-effective solutions for our mining clients. Prioritising safety, regulatory compliance, and efficiency, and using cutting-edge logistics technology, we're dedicated to optimising our clients' supply chains and operations.

ELECTRONIC CONSIGNMENT HOTSHOTS

Pickup Couriers offers rapid and reliable expedited delivery services through our hotshot services, which provide 24/7 availability for urgent shipments. Our hotshot services provide essential services to our clients across oil and gas, construction, mining, and manufacturing, whether the urgent requests are for parts, equipment, or materials.

Our hotshot services are supported by a dedicated fleet of vehicles and a fully qualified driving team. We're experienced in responding to urgent requests to deliver goods quickly and efficiently to support the operations of Western Australian mining industry businesses and mine sites across Australia.

MANAGEMENT SYSTEMS AND GPS TRACKING

Pickup Couriers draws on a range of advanced and reliable IT systems available within the transport industry. We operate under Bustle Transport System for jobs management, consignment allocation, and proof of delivery, which provides our clients with portal access to enter jobs directly into our system. Our customisable service also includes email and phone contact options.

All our vehicles are fitted with a GPS tracking system that allows us to maintain and observe our fleet in operation, to track your consignment while it's in transit, and to provide movement updates to support your operations and peace of mind.

OUR FLEET

With a full and stringently maintained fleet of mine-spec vehicles, we ensure the safe and secure transportation of goods even to remote locations.

Our vehicles are equipped with ADR compliant sleeper cabs in all 2-up vehicles, ensuring the comfort and safety of our drivers during long-haul journeys. We specialise in both 2-up and single-driver movements, offering flexibility and efficiency to meet the unique requirements of each job.

Our current fleet comprises:

- 2 x Mine Spec Dual Cab Utes (Isuzu Dmax + Toyota Hilux SR5) with optional trailer
- 2 x Mercedes Sprinter Light Trucks 1.5T Payload (fitted with bunk for 2-up hotshots)
- 1 x Isuzu Dual Cab Hotshot Truck 2.5T Payload (fitted with bunk for 2-up hotshots)
- 1 x Isuzu FRR 5T Single Cab Tray Truck (locally only)
- 1 x Isuzu FTR 6.5T Payload (fitted with bunk for 2-up hotshots)
- 1 x Scania Rigid Tray Truck with Pig Trailer; can be used as car transport (fitted with bunk for 2-up hotshots)
- 1 x Scania Rigid Tray Truck 12T Payload (fitted with bunk for 2-up hotshots)
- 1 x Iveco Single Cab Local Truck 14T Payload (locally only)
- 1 x Scania Prime Mover with 42ft Trailer 3-way container pins; can accommodate 2x 20ft containers or 1x 40ft container



OUR SAFETY

Safety is our top priority. At Pickup Couriers, we safeguard the wellbeing of our employees, clients, and the communities we serve by adhering to the highest industry standards and regulations.

We abide by rigorous policies across fatigue management, alcohol and drugs, mental health, and the environment to ensure we maintain the highest possible safety levels across all aspects of our operations.

Pickup Couriers is committed to delivering excellence in every part of our business, from customer service to logistics management. Our vehicles are equipped with GPS tracking technology, allowing us to monitor and manage each delivery with precision, and our strong quality assurance processes ensure that each shipment is handled with the utmost care from first booking to final delivery. We also regularly review and refine our processes to identify opportunities for optimisation and enhancement, and continue to invest in advanced technology, to hold our place at the forefront of the industry.

Our couriers hold all the required driver certification and competencies for safe performance of their duties.

Our licencing types include:

- MR Driver's License
- HR Driver's License
- HC Driver's License
- MC Driver's License

Our competency assessments and certifications include:

- Forklift operation
- Fatigue management
- Secure loads
- Commercial medical transport
- Dangerous goods transport
- Manual handling



OUR TEAM



General Manager

David Collingridge

10+ years' experience in transport operations and management



HSEQ Manager

Matthew Henderson

Masters OHS (hons)
Cert IV Training and
Assessing



Hotshot Operations

Mitchell Jardine

10 years' experience in
transport operations
and management

Bachelor of Business



Local Operations

Aliesha Turner

2 years' experience in
transport dispatching
and coordinating

OUR ENVIRONMENT

Pickup Couriers engages in a range of environmental responsibility efforts in our commitment to sustainable business practices and minimising our ecological footprint.

We've implemented initiatives to reduce emissions, conserve resources, and promote eco-friendly alternatives throughout our operations, including investing in fuel-efficient vehicles and optimising delivery routes. We've also implemented paperless systems and recycling programs, and we continuously seek ways to mitigate our environmental impact and contribute to a healthier planet.

We're also actively seeking out opportunities to partner with suppliers and clients who share our vision of environmental stewardship and fostering a culture of sustainability across the supply chain. Through these collective efforts, Pickup Couriers is dedicated to not only delivering goods, but to preserving natural resources for future generations.





CONTACT OUR TEAM

Metro Courier Service

Aliesha Turner

0409 785 088

sales@pickupcouriers.com.au

Hotshot Operations

Mitchell Jardine

0429 202 181

operations@pickupcouriers.com.au

General Manager

David Collingridge

0447 750 413

accounts@pickupcouriers.com.au

24/7 Operations Number

0429 202 181

PICKUPCOURIERS.COM.AU